



To Our Valued Customers

At Automated Business Solutions, we are continuing our efforts in response to the latest Coronavirus updates. Our goal is to maintain the utmost level of safety without compromising our outstanding service to our valued customers. Our number one priority is the safety of your work environment and the welfare of your team members and their families. Since the start of the pandemic, we have been following all Department of Health and CDC Regulations. Here are some of the actions we are taking to keep all of us safe during this public emergency.

Our Cleaning and Sanitization Procedures

We have intensified cleaning and sanitation at all of our facilities, implementing a twice a day comprehensive disinfection procedure. Devices in our office are being disinfected after each use. When our technicians visit your site, they sanitize all equipment before and after providing service.

Our Staff

Our on-site employees are screened prior to the start of each workday with a COVID-19 questionnaire and a temperature check. This protocol is also used for any visitors to our facilities. Our team members have been equipped with PPE gear including face masks and gloves, and masks are required within our facilities. We are enforcing strict adherence to the stay-at-home order for any employee who is not feeling well, or who needs to quarantine due to possible exposure. Additionally, some employees who are in administrative positions that can work remotely are staying home to minimize person to person exposure within our buildings.

Our Service to You

In an effort to provide you the best service while prioritizing health and safety, our technical team will utilize and exhaust all remote options prior to scheduling an on-site visit. In the event an on-site visit is required, our team will arrive with appropriate PPE gear and will sanitize all equipment before and after contact. We have the option for electronic statements and invoices in order to minimize contact.

We are committed to providing you with the best support services in our industry while protecting the health and safety of all those around us. If you have any questions regarding our efforts to keep you and your team members safe, please do not hesitate to contact us at 800-832-2729 or email spangborn@absne.com.