INFORMATION TECHNOLOGY

Managed Security Services

We design, deploy, and support I.T. solutions for small to medium-size businesses in every industry. We evaluate the infrastructure and implement strategic planning to enable high productivity. Since we can't plan for disaster, we execute proactive protection to minimize downtime. Let's ensure you receive reliable support by choosing Automated Business Solutions, as we've been awarded for our superior customer service. Allow us to create road maps and mitigate risk while remaining cost effective. Learn more by requesting your complimentary evaluation!

- one monthly payment
- daily backups
- 1 call for all your needs
- disaster recovery plan
- remote & on-site support
- employee training
- remote monitoring
- advanced cyber security protection

Comprehensive Support

ABS

	WHAT WE OFFER	Evaluation
SUPPORT DESK		
Live, local phone support directly to our IT team	✓	
Remote and on-site support	✓	
Elite help desk ticketing system via ConnectWise Manage	✓	
Employee onboarding & offboarding	✓	
CYBER SECURITY		
Multi-Factor Authentication (MFA)	✓	
Dark Web monitoring	✓	
Content filtering & threat protection	✓	
Active internet filtering, spam blocker, threat detection & response	✓	
Advance Phishing Protection and Testing	✓	
Email Security & employee email phishing training	✓	
Firewall with intrusion prevention with AI anti-virus	✓	
Next generation anti-virus: Endpoint Detection & Response (EDR)	✓	
24/7 SUPPORT		
Remote computer & network monitoring	✓	
Proactive and scheduled maintenance	✓	
Fully supervised servers, networks, desktops, laptops & mobile devices	✓	
Management of user access accounts	✓	
Asset & infrastructure management	✓	
Cloud management	✓	
Monitors cloud applications for compliance & risk management	✓	
DISASTER RECOVERY		
Recovery solution with encrypted multi-location backup	✓	
Automatic backup with disaster recovery plan	✓	
On-premises backup server for mission critical servers	✓	
Microsoft 365 backup	✓	
GROWING YOUR BUSINESS		
Access to virtual Chief Information Officer (vCIO)	✓	
Strategic IT business planning	✓	
Quarterly business reviews ensuring uptime and productivity	✓	
Employee productivity & security awareness training	✓	
Network documentation, alerting & tracking using a secure system	✓	